

## NC Department of Revenue Facts & Figures

# Departmental Employees FY 2017-18	1,465
\$ Department of Revenue Certified Budget FY 2017-18	\$177 million
\$ Gross Collections FY 2016-17	\$30.2 billion
\$ Average Daily Deposit FY 2016-17	\$120.2 million
# Pieces of Mail (Incoming) FY 2016-17	4,580,005
# Pieces of Mail (Outgoing) FY 2016-17	9,050,706
# Tax Returns Processed FY 2016-17	12,009,812
# Tax Payments Processed FY 2016-17	9,419,616
\$ Refunds (all tax schedules) FY 2016-17	\$2.3 billion
# Refunds (all tax schedules) FY 2016-17	2,854,555
\$ Refunds (Individual Income) FY 2016-17	\$1.2 billion
# Refunds (Individual Income) FY 2016-17	2,753,655
\$ Refunds (Individual Income) Direct Deposited FY 2016-17	\$681.4 million
# Refunds (Individual Income) Direct Deposited FY 2016-17	1,825,815
\$ Distributions/Transfers to Local Governments/State Agencies FY 2016-17	\$4.2 billion
# Refund Returns (Individual Income) Filed Electronically FY 2016-17	2,523,315
# Non-Refund (Individual Income) Returns Filed Electronically FY 2016-17	1,504,118
# Non-Individual Income Returns filed Electronically FY 2016-17	2,148,325
\$ Gross EFT Collections FY 2016-17	\$24.8 billion

Financial Services Division  
January 23, 2018